

mediate393

mediate311 mediate47

WINTER 2014-15 NEWSLETTER

Family mediation: free at Toronto Superior Court of Justice and highly subsidized for anyone in the GTA.
Visit mediate393.ca, mediate311.ca & mediate47.ca for more info. Twitter: @mediate393

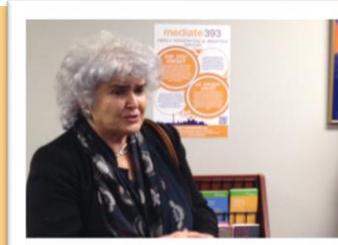
What's New

Welcome our new roster mediators, Daniella Wald and Ebrahim Ali!

Hilary Linton spoke on "Helping Unrepresented Parties Negotiate Well" at the Ontario Dispute Resolution Officer Training Programme, October 6.

Our Information & Referral Coordinators, mediators and interns attended a free training on Nov. 9th on Managing Power Imbalances and Family Violence.

We attended the AFCC Ontario and OCLF conferences this fall to promote free and subsidized mediation and information services in the GTA.



Chief Justice Heather Smith thanks our MIP presenters.



Inel Skaninker and Brian Burke



Justice Frances Kitley and Executive Director Elizabeth Hyde.

Mediation and Family Violence

The connection between family violence and separation is one with which we are, sadly, very familiar. Our mediators and IRCs are specially trained to identify, assess and manage power imbalances including family violence. We work closely with the Family Court Support Workers in each of the three courts in which we provide services, and invite speakers from the Barbra Schlifer Clinic to our many trainings on this topic. Providing safe and effective mediation is a critical priority. We have been working closely with our partners in and outside the courts to continuously improve our capacity to provide effective screening and safety planning for all clients and their families, whether they choose to mediate or not.

Thanking our volunteers!

On December 8th, Chief Justice Heather Smith personally thanked the lawyers and mental health professionals who present the Mandatory Information Program. She spoke of how this program was piloted in Toronto and how it has evolved to become one of the best ways of helping separating parties learn about the resources and process options available. Justice Frances Kitley spoke as well about the contributions of the volunteers in supporting out of court dispute resolution in Toronto. Thank you to the bench and bar who support this program and to our roster of volunteer presenters!

mediate393 stats

Our most recent statistics show:

ONSITE MEDIATION: 27% of cases fully settled; another 30% partially settled and X% continued with off-site mediation. X% of clients who provided responses were fully satisfied with the services.

OFFSITE MEDIATION: 25% of cases fully settled; another 35% partially settled. X% of clients who responded were fully satisfied with our services.

We mediated a variety of issues, including; access, child support and spousal support.

From our clients:

"I felt respected and assisted. The mediator listened and fully understood my concerns and the situation. I'm very happy I decided to use mediation."

"They spent many hours working with us without lunch until we came to some agreements. Great job."

Brown Bag Lunch & Learn

We are offering free seminars for staff and the public at 311 Jarvis and 47 Sheppard. Topics include: Community Resources, Court Processes, and Preparing for Mediation, and Parenting Plans. For dates and times, see our [311](#) and [47](#) flyers.